

Network Operations-CM Cell ,
BSNL Corporate office
113, Bharat Sanchar Bhawan,
H.C. Mathur Lane, Janpath,
New Delhi-110 001.



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

MOST IMMEDIATE
TIME BOUND

Dated 8th July, 2011

11th July

No. MOB-45/ MNP -2011/ 22

To

1. CGMs All Telecom Circles/ Metro Districts, BSNL
2. Sr. GM CMTS Nodal Centers – Trichy / Pune / Kolkatta / Chandigarh

Subject :- Compliance of TRAI Regulations on MNP.

Kindly refer to the Direction of TRAI dated 24.5.11 regarding rejection of porting on grounds of Contractual obligations and outstanding payment dues endorsed vide this office letter of even number dated 4.7.11 (Copy on Intranet in NWO-CM-Section). TRAI regulation dated 23.9.09 may also be referred to, in this regard.

2. As per the said directive, no porting out will be rejected
 - (i) If the outstanding payment due from the subscriber in the previous paid bill is less than Rs. 10 (i.e. porting should not be rejected if outstanding amount as on the date of application for porting out of the last issued bill (bill issued before the date of application for porting) is less than Rs. 10), which the service provider may include in the subsequent bill of the subscriber without any penal charges.
 - (ii) On the ground of subsisting contractual obligation except in the case of :-
 - (a) The post paid connection with bundled handset with contractual obligation having exit clause and the subscriber has not complied with the same.
 - (b) Corporate connection with contractual obligation having an exit clause and the subscriber has not complied with the same.

Note:- In both the cases (a) & (b) above, there should be an existing CAF / agreement / contract with the subscriber containing exit clause. Thus changes may be done in CAF for such subscribers, if not done already. The subscriber cannot be barred from porting out if exit clause does not exist in the agreement as on the date of UPC generation. In view of above, this office letter No. Mob-45/ MNP- 2011 /Pt/ 15 dated 10.5.11 clarifying contractual obligations for various categories stands cancelled.

3. **Matter was discussed in TRAI on 7.7.11 and TRAI has sought immediate compliance of the said direction. All the circles / Metro districts are required to ensure compliance of the above. Compliance report is being sent to TRAI accordingly. Each of the WS call centers may also be intimated accordingly.**

4. Further, kindly refer to this office letter Number MOB-45/ MNP-2011/ 94 dated 4.7.11 reminding circles to make payments to MCHAs at the earliest. In this reference, TRAI has also sought compliance of para 15 of chapter III of its regulation dated 23.9.09 on MNP as per which the recipient operator is required to pay per port transaction charges to the MCHA within 15 days of receipt of bill from MCHA.

In this reference it may be noted that as per para 8 (7) of chapter II of the said regulation dated 23.9.10, "The recipient operator shall be liable to pay Per Port Transaction charges in respect of each porting request forwarded by it to the MCHA". TRAI regulation dated 20.11.09 regarding per port transaction charge may also be referred to in this regard.

As per letter No. 317-1/ 2007-Regln. dated 8.4.11 of Regulation cell of BSNL C.O., circles were clarified that finalization of agreement with MCHAs is under process and in the mean time payment of charges cannot be stopped, as the payment to MCHA is a regulatory requirement and is not agreement bound payment.

5. Pending payments from BSNL end on account of para 4 above, as intimated by TRAI are enclosed as Annexure. The same is being viewed seriously by TRAI as non compliance of their regulation. As such, it is re-iterated to each of the Telecom Circles / Metro districts to make payments to MCHAs as per the said regulations. Compliance report for making upto date payments to MCHAs may be sent to this office at the earliest and latest within 15 days of issue of this letter on email id mnpbsnl@gmail.com.

6. This has approval of Dir (CM), BSNL.

Vivek Narayan

(Vivek Narayan)
Addl. GM (NWO-GSM- I), BSNL C.O
Mobile No. 9868217067

Copy to :-

1. CMD / Dir (CM) BSNL Bd.
2. ED (Fin), BSNL with request to kindly arrange for release of funds for payment to MCHAs as per paras 4 and 5 above.
3. CGM (NTR)
4. Sr.GM Regulation BSNL C.O. to convey compliance to TRAI for Direction dated 24.5.11, in view of para 3 above and arrange for finalization and signing of agreement with both the MCHAs at the earliest.
5. Sr GM (EB-I) / GM (EB-II) / (VAS) / (S&M – CM) / (PP-CM) / (Fin – CM), BSNL C.O.

S.No.	Invoice No.	Invoice Date	INVAR	Total Invoice Amount INR	Amount Received	Receipt Date	Outstanding Balance INR
1	20101218551-B	10-Dec-2010	Haryana	10,143.19	9,110.00	22-Jun-11	21.19
2	20110118745-B	10-Jan-2011	Haryana	106,964.53	96,042.04	22-Jun-11	251.49
3	20110218745	7-Feb-2011	Haryana	150,785.62	134,990.00	22-Jun-11	796.61
4	20110219264	7-Feb-2011	UP(East)	46,629.33	41,872.00	21-Jun-11	104.32
5	20110219265	7-Feb-2011	UP(West)	23,031.74	22,571.11	6-Jul-11	-
6	20110219267	7-Feb-2011	Gujarat	38,498.01	27,688.00	23-May-11	7,733.01
7	20110219268	7-Feb-2011	Jammu & Kash	57.00	57	21-Jun-11	-
8	20110219269	7-Feb-2011	Maharastra	8,948.64			8,948.64
9	20110219270	7-Feb-2011	Punjab	30,911.58			30,911.58
10	20110219272	7-Feb-2011	Rajasthan	104,701.17	81,905.00	22-Jun-11	21,124.17
11	20110219273	7-Feb-2011	Himachal Prad	8,822.90	8,646.90	17-Jun-11	-
12	20110318745	10-Mar-2011	Haryana	81,879.00	73,691.00	22-Jun-11	(0.00)
13	20110319264	10-Mar-2011	UP(East)	157,722.38	141,658.00	21-Jun-11	321.38
14	20110319265	10-Mar-2011	UP(West)	63,038.65	61,777.87	6-Jul-11	-
15	20110319267	10-Mar-2011	Gujarat	119,433.94	106,943.00	23-May-11	607.94
16	20110319268	10-Mar-2011	Jammu & Kash	1,710.00	1,710	21-Jun-11	-
17	20110319269	10-Mar-2011	Maharastra	73,014.19			73,014.19
18	20110319270	10-Mar-2011	Punjab	95,878.28			95,878.28
19	20110319272	10-Mar-2011	Rajasthan	322,088.13	303,138.00	22-Jun-11	12,763.13
20	20110319273	10-Mar-2011	Himachal Prad	23,953.85	23,412.48	17-Jun-11	62.37
21	20110418745	8-Apr-2011	Haryana	51,742.83	46,511.96	22-Jun-11	62.87
22	20110419264	8-Apr-2011	UP(East)	81,292.20	73,049.00	21-Jun-11	126.20
23	20110419265	8-Apr-2011	UP(West)	41,138.59			41,138.59
24	20110419267	8-Apr-2011	Gujarat	63,981.72	57,226.00	23-May-11	397.72
25	20110419268	8-Apr-2011	Jammu & Kash	950.00	950	21-Jun-11	-
26	20110419269	8-Apr-2011	Maharastra	86,489.54			86,489.54
27	20110419270	8-Apr-2011	Punjab	56,143.80			56,143.80
28	20110419272	8-Apr-2011	Rajasthan	143,031.53	130,764.00	22-Jun-11	9,598.52
29	20110419273	8-Apr-2011	Himachal Prad	19,678.62	19,284.62	17-Jun-11	-
30	20110518745	10-May-2011	Haryana	42,898.98			42,898.98
31	20110519264	10-May-2011	UP(East)	49,081.30	43,739.00	21-Jun-11	482.30
32	20110519265	10-May-2011	UP(West)	25,357.97			25,357.97
33	20110519267	10-May-2011	Gujarat	42,270.27	37,383.00	31-May-11	733.27
34	20110519268	10-May-2011	Jammu & Kash	893.00			893.00
35	20110519269	10-May-2011	Maharastra	63,835.02			63,835.02
36	20110519270	10-May-2011	Punjab	32,127.08			32,127.08
37	20110519272	10-May-2011	Rajasthan	80,642.53			80,642.53
38	20110519273	10-May-2011	Himachal Prad	11,002.43			11,002.43
39	20110618745	10-Jun-2011	Haryana	38,435.14			38,435.14
40	20110619264	10-Jun-2011	UP(East)	41,369.12			41,369.12
41	20110619265	10-Jun-2011	UP(West)	19,490.01			19,490.01
42	20110619267	10-Jun-2011	Gujarat	42,794.19	37,723.00	22-Jun-11	880.19
43	20110619268	10-Jun-2011	Jammu & Kash	703.00			703.00
44	20110619269	10-Jun-2011	Maharastra	67,292.93			67,292.93
45	20110619270	10-Jun-2011	Punjab	31,393.59			31,393.59
46	20110619272	10-Jun-2011	Rajasthan	65,637.32			65,637.32
47	20110619273	10-Jun-2011	Himachal Prad	8,278.02			8,278.02
				2,676,162.83	1,581,842.98		977,947.44

MNP Interconnection Telecom Solutions India Pvt. Ltd.
Collection & Outstanding Status from BSNL as on July 7, 2011.

Bihar					
Month	Gross Invoice Amount (Rs.)	Amount Collected (Rs.)	Outstanding Amount (Rs.)	% Collection	Remarks
Jan-11	19,134	-	19,134	0%	No Payment yet.
Feb-11	53,126	-	53,126	0%	
Mar-11	30,765	-	30,765	0%	
Apr-11	14,146	-	14,146	0%	
May-11	11,945	-	11,945	0%	
Total	129,117	-	129,117	0%	
Kolkata					
Month	Gross Invoice Amount (Rs.)	Amount Collected (Rs.)	Outstanding Amount (Rs.)	% Collection	Remarks
Jan-11	8,488	-	8,488	0%	No Payment yet.
Feb-11	25,400	-	25,400	0%	
Mar-11	21,167	-	21,167	0%	
Apr-11	14,230	-	14,230	0%	
May-11	12,910	-	12,910	0%	
Total	82,193	-	82,193	0%	
West Bengal					
Month	Gross Invoice Amount (Rs.)	Amount Collected (Rs.)	Outstanding Amount (Rs.)	% Collection	Remarks
Jan-11	9,640	-	9,640	0%	No Payment yet.
Feb-11	55,746	-	55,746	0%	
Mar-11	37,303	-	37,303	0%	
Apr-11	19,029	-	19,029	0%	
May-11	16,828	-	16,828	0%	
Total	138,547	-	138,547	0%	
Andhra Pradesh					
Month	Gross Invoice Amount (Rs.)	Amount Collected (Rs.)	Outstanding Amount (Rs.)	% Collection	Remarks
Jan-11	333,426	246,643	86,783	74%	AP Circle has released payment against successful ports only as per the feedback from the SPOC as against the TRAI regulation mandating payment against port requestb received for processing.
Feb-11	1,041,102	734,606	306,496	71%	
Mar-11	817,868	512,734	305,134	63%	
Apr-11	595,493	304,379	291,114	51%	
May-11	389,549	-	389,549	0%	
Total	3,177,437	1,798,362	1,379,075	57%	
Madhya Pradesh					
Month	Gross Invoice Amount (Rs.)	Amount Collected (Rs.)	Outstanding Amount (Rs.)	% Collection	Remarks
Jan-11	30,115	5,643	24,472	19%	AP Circle has released payment against successful ports only as per the feedback from the SPOC as against the TRAI regulation mandating payment against port requestb received for processing.
Feb-11	83,514	69,065	14,449	83%	
Mar-11	59,518	42,218	17,300	71%	
Apr-11	35,606	21,508	14,098	60%	
May-11	37,576	-	37,576	0%	
Total	246,329	138,434	107,895	56%	
Tamilnadu					
Month	Gross Invoice Amount (Rs.)	Amount Collected (Rs.)	Outstanding Amount (Rs.)	% Collection	Remarks
Jan-11	67,146	67,041	105	100%	Has made payment for the Ports which their data supports (reconciliation issue). Circle is not making an attempt to reconcile the data.
Feb-11	194,313	193,370	943	100%	
Mar-11	202,381	201,690	691	100%	
Apr-11	192,888	190,876	2,012	99%	
May-11	231,135	231,009	126	100%	
Total	887,863	883,986	3,877	100%	
Assam					
Month	Gross Invoice Amount (Rs.)	Amount Collected (Rs.)	Outstanding Amount (Rs.)	% Collection	Remarks
Jan-11	1,593	1,551	42	97%	Has made payment for the Ports which their data supports (reconciliation issue). Circle is not making an attempt to reconcile the data.
Feb-11	11,359	9,577	1,782	84%	
Mar-11	13,371	13,183	188	99%	
Apr-11	8,152	-	8,152	0%	
May-11	9,012	-	9,012	0%	
Total	43,487	24,311	19,176	56%	
Orissa					
Month	Gross Invoice Amount (Rs.)	Amount Collected (Rs.)	Outstanding Amount (Rs.)	% Collection	Remarks

Jan-11	24,666	24,667	(1)	100%	Has made payment for the Ports which their data supports (reconciliation issue). Circle is not making an attempt to reconcile the data.
Feb-11	114,216	113,817	399	100%	
Mar-11	120,922	114,970	5,952	95%	
Apr-11	70,730	-	70,730	0%	
May-11	61,299	-	61,299	0%	
Total	391,833	253,454	138,379	65%	

Karnataka

Month	Gross Invoice Amount (Rs.)	Amount Collected (Rs.)	Outstanding Amount (Rs.)	% Collection	Remarks
Jan-11	22,780	22,780	0	100%	Only May'11 Invoice is pending
Feb-11	121,299	121,299	0	100%	
Mar-11	120,000	120,377	(377)	100%	
Apr-11	73,727	73,727	(0)	100%	
May-11	68,550	-	68,550	0%	
Total	406,357	338,183	68,174	83%	

Kerala

Month	Gross Invoice Amount (Rs.)	Amount Collected (Rs.)	Outstanding Amount (Rs.)	% Collection	Remarks
Jan-11	105,686	105,686	0	100%	Apr'11 Invoices is pending.
Feb-11	280,300	280,300	(0)	100%	
Mar-11	353,964	353,964	(0)	100%	
Apr-11	251,715	-	251,715	0%	
May-11	245,386	245,386	(0)	100%	
Total	1,237,050	985,336	251,714	80%	

North East

Month	Gross Invoice Amount (Rs.)	Amount Collected (Rs.)	Outstanding Amount (Rs.)	% Collection	Remarks
Jan-11	713	-	713	0%	Jan'11 & Feb'11 Invoices are in process.
Feb-11	3,856	-	3,856	0%	
Mar-11	3,542	3,542	(0)	100%	
Apr-11	2,138	2,138	(0)	100%	
May-11	1,865	1,865	0	100%	
Total	12,113	7,545	4,568	62%	

Overall for all BSNL Circles

Month	Gross Invoice Amount (Rs.)	Amount Collected (Rs.)	Outstanding Amount (Rs.)	% Collection
Jan-11	623,387	474,011	149,376	76%
Feb-11	1,984,230	1,522,034	462,196	77%
Mar-11	1,780,801	1,362,678	418,123	77%
Apr-11	1,277,853	592,628	685,225	46%
May-11	1,086,055	478,260	607,795	44%
Total	6,752,325	4,429,611	2,322,714	66%

Unallocated Payments		64,017		
Total	6,752,325	4,493,628	2,258,697	67%